

# Notice of public meeting of Community Safety Overview & Scrutiny Committee

**To:** Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser,

Healey, Hodgson, King and Warters

**Date:** Tuesday, 10 September 2013

**Time:** 5.30 pm

**Venue:** Auden Room, Ground Floor, West Offices, York

# AGENDA

# 1. Declaration of Interests

Members are asked to declare:

- Any personal interests not included on the Register of Interests
- Any prejudicial interests or
- Any disclosable pecuniary interests

which they may have in respect of business on this agenda.

**2. Minutes** (Pages 3 - 6)

To approve and sign the minutes of the meeting held on 22 July 2013.

# 3. Public Participation

At this point in the meeting, members of the public who have registered their wish to speak at the meeting may do so. The deadline for registering is **5.00pm on Monday 9 September 2013.** 



- 4. Night Time Economy Scrutiny Review (Pages 7 18)
  - (i) This report provides an update on the work of the Safer York Partnership Alcohol, Violence and Night Time Economy (AVANTE) Task Group.
  - (ii) Verbal briefings will also be given on other related issues for possible scrutiny review in respect of the Night-time Economy.
- 5. Quarter 1 Finance and Performance Update (Pages 19 22) for Environmental Services and Public Protection

The purpose of this report is to provide an update on financial performance for Environmental Services and Public Protection.

- **6. Report on Domestic Violence** (Pages 23 42) This briefing note provides information on domestic violence and the work that is being carried out to tackle this issue.
- 7. Work Plan and Verbal Update on Ongoing (Pages 43 44) Reviews

Members are asked to consider the committee's work plan. A verbal update will also be given on the ongoing reviews.

8. Urgent Business

Any other business which the Chair considers urgent.

Democracy Officer: Name: Jayne Carr Contact Details:

Telephone – (01904) 552030 Email – <u>jayne.carr@york.gov.uk</u>

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- Registering to speak
- Business of the meeting
- Any special arrangements
- Copies of reports

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# **Holding the Cabinet to Account**

The majority of councillors are not appointed to the Cabinet (39 out of 47). Any 3 non-Cabinet councillors can 'call-in' an item of business following a Cabinet meeting or publication of a Cabinet Member decision. A specially convened Corporate and Scrutiny Management Committee (CSMC) will then make its recommendations to the next scheduled Cabinet meeting, where a final decision on the 'called-in' business will be made.

# **Scrutiny Committees**

The purpose of all scrutiny and ad-hoc scrutiny committees appointed by the Council is to:

- Monitor the performance and effectiveness of services;
- Review existing policies and assist in the development of new ones, as necessary; and
- Monitor best value continuous service improvement plans

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City of York Council	Committee Minutes
Meeting	Community Safety Overview & Scrutiny Committee
Date	22 July 2013
Present	Councillors Douglas (Chair), Orrell (Vice-Chair), Fraser, Hodgson and Warters
In attendance	Councillor Cunningham-Cross
Apologies	Councillors Healey and King

# 6. DECLARATIONS OF INTEREST

Members were asked to declare at this point in the meeting any personal interests not included on the Register of Interests, or any prejudicial or disclosable pecuniary interests they may have in respect of the business on the agenda. None were declared.

# 7. MINUTES

RESOLVED: That the minutes of the meeting of 5 June

2013 be confirmed and signed as a correct

record.

#### 8. PUBLIC PARTICIPATION

It was reported that there were no registrations to speak at the meeting under the Council's Public Participation Scheme.

# 9. CABINET MEMBER FOR CRIME AND STRONGER COMMUNITIES

The Cabinet Member for Crime and Stronger Communities was in attendance to discuss her priorities and challenges for the municipal year. A copy of her report, outlining the topics that were discussed, is attached to the on-line agenda papers for this meeting.

Members questioned the Cabinet Member about her meeting with the Police and Crime Commissioner. She stated that the areas of discussion had included the Alcohol Strategy and domestic violence. It was hoped that the Commissioner would allocate funding towards the implementation of the Alcohol Strategy.

Some Members expressed concern regarding the new arrangements for neighbourhood policing. Whilst the work of the PCSOs was valued, concerns were expressed at the time they had to spend travelling to their allocated area and hence the resulting reduction in the time available to them to carry out work within the neighbourhood. The Cabinet Member stated that she would be having regular meetings with the Police and would raise this matter.

Members requested an update on the situation in respect of the policy on Tethered Horses. They were informed that the protocol was in place but there were still some practicalities to address in respect of its implementation, for example tendering was currently taking place in respect of the services of a horse bailiff. An update would be presented to Members in the near future.

RESOLVED: That the report of the Cabinet Member for

Crime and Stronger Communities be noted.

REASON: To ensure that Members are aware of her

priorities and challenges for the forthcoming

year.

# 10. SAFER YORK PARTNERSHIP BI-ANNUAL PERFORMANCE REPORT

Members considered a report from the Safer York Partnership that provided an update on the Community Safety Plan 2011-14.

Members noted that total reported crime in York had dropped by 12% (1648 crimes) in 2012-13 compared to 2011-13, and apart from a small increase in 2010-11, this was the ninth year out of the last ten where crime had dropped.

Details were given of the work that was taking place to reduce the level of domestic violence. Officers confirmed that there were still issues in respect of a reluctance by some victims to report incidents. Members requested that the Domestic Violence Co-ordinator be invited to attend a future meeting to provide an update on the work that was being carried out.<sup>1</sup>

Officers gave an update in respect of Retailers Against Crime in York (RACY). Although the RACY Co-ordinator post had ceased, services were still being delivered and alternative models were under consideration.

Referring to an increase in the levels of fly-tipping, Members queried whether this was linked to the closure of the Beckfield Lane site. Officers stated that no link had been established but more detailed information could be provided, including data on the number of prosecutions.<sup>2</sup>

Discussion took place as to the effectiveness of the Cold Calling Zone. Officers stated that the arrangements were intended to act as a deterrent and there had been a number of prosecutions. Members requested further information on this issue.<sup>3</sup>

RESOLVED: That the Safer York Partnership Bi-Annual

Performance Report be noted.

REASON: To ensure that the Committee is kept informed

of the performance of the Safer York

Partnership.

# **Action Required**

1.	Include on Committee's Workplan	MC
2.	Provide more detailed information for Members	SB
3.	Provide more detailed information for Members	SB

# 11. 2012/13 OUTTURN FINANCE AND PERFORMANCE UPDATE FOR ENVIRONMENTAL SERVICES AND PUBLIC PROTECTION

Members considered a report that provided an update on the financial performance outturn for 2012/13, service plan improvement actions and performance measures for Environmental Services and Public Protection. Officers drew attention to the main variations.

At the request of Members, officers explained the situation in respect of the Allerton Park Scheme, as outlined in the report.

RESOLVED: That the financial and performance position of

the portfolio be noted.

REASON: To ensure that the Committee is kept informed

on financial and performance issues.

# 12. WORK PLAN AND VERBAL UPDATE ON ONGOING REVIEWS

Members gave consideration to the committee's work plan and received a verbal update on the progress of ongoing reviews.

# (i) A-Boards Task Group

The A-Boards Task Group would be meeting in August. The Chair stated that she had obtained information from other local authorities regarding their success in addressing issues in respect of A-Boards.

# (ii) <u>Domestic Waste Recycling Task Group</u>

Information had now been circulated on the control groups that had been established in order to assess the effectiveness of strategies that had been implemented.

# (iii) Improving the City's Night-Time Economy

Members noted that the Corporate and Scrutiny Management Committee had requested that each scrutiny committee carry out a scrutiny review related to improving the city's night-time economy. The intention was that the recommendations from these reviews would be fed into a report that would be presented to Cabinet for consideration. A paper was tabled which gave examples of key areas that each overview and scrutiny committee could review. (A copy of the paper is attached to the on-line agenda for this meeting). Members agreed that it would be useful to have a presentation at their next meeting on the Alcohol, Violence and the Night Time Economy (AVANTE) in order to inform their decision-making as to a suitable topic for review.

RESOLVED: That, subject to the inclusion of the agenda

items detailed above and in agenda item 5 (minute 10 refers), the work plan be approved.

REASON: To ensure that the committee has a planned

programme of work in place.

Councillor Douglas, Chair [The meeting started at 5.30 pm and finished at 7.00 pm].



# Report to the Community Safety Overview and Scrutiny Committee

Update on the work of the Safer York Partnership Alcohol, Violence & Night Time Economy (AVANTE) Task Group

#### 1. BACKGROUND

- 1.1 The Alcohol, Violence and Night Time Economy (AVANTE) Task Group is one of a range of multi-agency problem solving groups within the Safer York Partnership delivery structure. The first meeting of the group took place in January 2013. AVANTE replaced the previous Nightsafe task group which required refocus as meeting attendance had become poor and the action plan had become too focused upon licensing issues. It was decided that the change of name to AVANTE would signify a new approach and broaden the remit of the group to include wider community safety issues.
- 1.2 The AVANTE task group meets bi-monthly and held its 4<sup>th</sup> and most recent meeting on the 10<sup>th</sup> July.

### 2.0 MEMBERSHIP OF THE GROUP

**2.1** The following agencies are represented on the group:

North Yorkshire Police - Safer Neighbourhoods and Licensing York Teaching Hospitals NHS Trust Emergency Department York Pub Watch University of York University of York St. John Street Angels

City of York Council Licensing Department

City of York Council Environmental Protection Unit

City of York Council Trading Standards

City of York Council and North Yorkshire County Council Public Health

City of York Council City Centre Enforcement Team

# 3.0 DATA AND PERFORMANCE

**3.1** The group works to the following overarching performance targets:

To achieve a 5% reduction in violent crime across the City of York between 2009/10 and 2013/14

Vident Crimes in York / Source: NYP					
Туре	2009-10	2010-11	2011-12	2012-13	2013-14
Actual Turnout	2712	2831	2443	2254	2070 (Est)
Target Based on 5% Reduction from 09-10 Baseline	2712				2576

To achieve a 5% reduction in violent crime in the Cumulative Impact Area between 2009/10 and 2013/14.

Violent Crimes in York Cumulative Impact Zone / Source: NYP					
Туре	2009-10	2010-11	2011-12	2012-13	2013-14
Actual Turnout	481	525	470	406	412 (Est)
Target Based on 5% Reduction from 09-10 Baseline	481				457

To achieve a 5% reduction in criminal damage in the Cumulative Impact Area between 2009/10 and 2013/14.

Criminal Damage Crimes in York Cumulative Impact Zone / Source: NYP					
Туре	2009-10	2010-11	2011-12	2012-13	2013-14
Actual Turnout	128	113	90	82	68(Est)
Target Based on 5% Reduction from 09-10 Baseline	128				115

To reduce Violent Crime attributable to alcohol by 2013/14 from 2011/12 baseline of 4.65 per 1000 population

Violent crimes attributable to alcohol: Persons, all ages, crude rate per 1000 population / Source: LAPE					
Туре	2009-10	2010-11	2011-12	2012-13	2013-14
Actual Turnout	4.49	4.65	4.36	Not Publ	shed Yet
Target Based on 5% Reduction from 09-10 Baseline (Set in line wiith Violent Crime reduction set in 2011-14 Community Safety Strategy)	4.49	4.44	4.39	4.34	4.27

To reduce A&E admissions for assault by 2013/14 from a 2012/13 baseline of (tbc).

York A&E Admissions for Assault / Source: YDH					
Туре	2009-10	2010-11	2011-12	2012-13	2013-14
Actual Turnout				TE	$\sim$
Target Based on 5% Reduction from 09-10 Baseline				IL.	

## 4.0 ACTION PLANNING

- **4.1** The task group action plan is structured into the following themes:
  - Data Analysis
  - Preventative Activities around violent crime/risky behaviour associated with alcohol misuse
  - Enforcement Activity

- Early Intervention
- Best Practice

#### 5.0 ACHIEVEMENTS TO DATE:

# 5.1 Building a more accurate picture of violent crime in York

- 5.11 It is estimated that only around 25% of assaults are reported to the police. Safer York Partnership has been keen to identify and draw together new data sources with the aim of building a more comprehensive picture of violent crime across the city.
- 5.12 In September 2012 the Department of Health made funding available to encourage hospitals to share data on violent assaults with their local Community Safety Partnership. This was based on a successful pilot in Cardiff. The data (drawn from a short questionnaire completed by those who attend the Emergency Department) can provide information on trends in terms of times of day, days of week, but is weak in terms of location information. Information on location is only provided in 30% of cases using this method. However, the data can be useful in terms of supporting decisions around the allocation of police resources.
- 5.13 AVANTE has now begun to complement this hospital data with NYP police custody suite data and data from MEDACS (providers of medic services to those in custody). This data identifies those who are in police custody under the influence of alcohol or drugs. The data can be linked back to the initial arrest and therefore provides useful information in terms of location of the offence. This information is useful in making Licensing decisions.

# 5.2 Operation Safari

5.21 NYP Operation Safari was established to tackle violence and theft within the night time economy. It has now been extended to a multi-agency operation. Key dates have been identified for multi-agency days of action throughout the year (Bank Holidays, Races, Student events etc). On these nights a range of agencies - Street Angels, Pub Watch, University Student Unions, British Transport Police will work together to provide a co-ordinated response to addressing issues associated with anticipated higher levels of crime and anti-social behaviour. Safer York Partnership is currently working to establish multi-agency briefings in the run up to these dates to improve coordination still further.

# 5.3 Consideration of the Ipswich 'Reducing The Strength' campaign

5.31 This campaign received national media interest some months ago and was aimed at tackling problematic street drinking through restricting the sale of 'super strength' alcohol (any beer, lager or cider with an alcohol volume of over 6.5%).

- 5.32 Further research was conducted into the campaign, including discussions with representatives from Suffolk Constabulary and a report consequently presented to the AVANTE task group which assessed the possible benefits of adopting this initiative or elements of it.
- 5.33 AVANTE's particular interest in the campaign was the way in which it had been influenced by work previously undertaken in Westminster to tackle problematic street drinking and alcohol-loading (purchase of alcohol at off-licences but consumed within licensed premises). This is a growing problem in York due to the increasing number of medium sized supermarkets licensed to sell alcohol within the city centre, and their proximity to pubs and bars.
- 5.34 Westminster's Licensing Policy gives great consideration to the way in which the management of off-licences is used to support licensing objectives. Premises where conduct falls short of the objectives may have licences revoked or measures imposed to restrict opening hours (e.g. 8pm closure) or where requested by the police due to concerns around street drinking or late night disorder, the Licensing Authority may impose conditions that there should be no sale of alcohol over 5.5% volume (mainly strong lagers).
- 5.35 Within the refresh of CYC's Licensing Policy at the end of the year, specific reference will be made to off-licenses. This could also include the possible sanctions for those premises whose conduct falls short of the Licensing Objectives.

# 5.4 Street Urination prosecutions

- 5.41 Safer York Partnership has begun to take a much more robust approach to tackle street urination.
- 5.42 So far we have obtained 15 prosecutions, with 6 pending. 4 people have paid their court costs, which means that we have received £400 from fines which will be ploughed back in to fund further prosecutions.

# 6.0 ONGOING PROJECTS/INITIATIVES

- 6.1 Alcohol Restriction Zone (ARZ) for the city centre and railway station
- 6.11 A small sub-group of AVANTE has been established to progress the ARZ and the review of the Cumulative Impact Zone (see item 6.2)
- 6.12 There are currently 24 Alcohol Restriction Zones (previously called Designated Public Places Orders) across the city.
- 6.13 The aim is to consolidate some of these by forming an ARZ for the whole of the city centre (within the bar walls) and including the railway station (See Map of proposed area, Annex 1). The two main benefits of this approach are to avoid displacement activity (for example, the success of the Walmgate DPPO led to Street Drinkers moving into the Colliergate area where they began to cause problems around the Heron Foods store) and to

- improve ease of policing by making it much easier for officers to identify the boundary of the ARZ.
- 6.14 Within the ARZ the police are able to seize alcohol from those who are behaving anti-socially. It does not prevent social drinking outside bars or cafes or in public areas.
- 6.15 Statements of support have been received from all the agencies represented on the AVANTE Task Group.
- 6.16 Following approval by CYC Legal services, a 12 week consultation will begin with all licensed premises. This is scheduled for the end of August.

# 6.2 Review of the Cumulative Impact Zone

- 6.21 The police have requested a formal review of the existing Cumulative Impact Zone.
- 6.22 The Licensing Act 2003 gave Local Authorities the power to create a saturation zone for licensed premises. Cumulative impact refers to the potential impact of a significant number of licensed premises concentrated in one area. Where representation is received in relation to an application for a new licensed premise or change of use, there is a presumption that the Licensing Authority will refuse to grant the premises licence unless the applicant can demonstrate that it will not add to the cumulative impact.
- 6.23 North Yorkshire Police have requested that the CIZ be extended to include specific reference to off-licensed premises due to their concerns about the growing number of medium sized supermarkets opening in the city centre and problems with 'alcohol loading' (purchasing alcohol in off-licenses to drink in pubs and bars).
- 6.24 They have also asked that the geographic area of the zone be extended to include the Swinegate Quarter due to the growing numbers of bars and restaurants in this area. Discussions are currently ongoing as to whether other streets might also be included.
- 6.25 Once the review has been approved, a formal 12 week consultation must take place with all licensed premises and business groups within the proposed zone.
- 6.26 North Yorkshire Police aim to have the formal review document completed by the end of August 2013 with a report to be taken to CYC Licensing Committee in September.

# 6.3 Operation Erase

6.31 Operation Erase is a multi-agency operation aimed a tackling the problems caused by the high numbers of travelling groups (estimated 4500-5000 individuals) arriving by train from the North East each Saturday to drink in

local pubs and bars. Most take advantage of cheap £10-£15 day return Transpennine tickets and return home on the last 9.30pm train. They begin displaying signs of drunkenness from 11am onwards and although they tend not to cause violent crime, the groups can be rowdy and intimidating causing mainly anti-social behaviour and disorder.

- 6.32 A dedicated multi-agency task group including: NYP, NYP & CYC Licensing, York Hoteliers Association, Visit York, British Transport Police, Pub Watch and the Street Angels has been established and the following actions completed/agreed:
  - NYP & SYP were successful in a funding bid to the PCC for additional police resources during Saturday daytime. Police vehicles are also being parked in strategic locations.
  - SYP have funded the use of police horses and from the 3<sup>rd</sup> August they are to be deployed on consecutive Saturdays and race days.
  - British Transport Police are to request that from the 14<sup>th</sup> September 2013 the 10.50am and 11.50am Saturday Transpennine trains are made 'dry'.
     BTP will police these trains and distribute a Code of Conduct to appropriate groups.
  - British Transport Police and East Coast have agreed to the inclusion of the railway station in the Alcohol Restriction Zone (ARZ).
  - A draft Code of Conduct (See Annex 3) has been written (based on a similar code used in Blackpool) which asks those visiting York to think about their behaviour and how it might affect others. Transpennine have agreed to display the Code on their website. We are currently seeking the views on the Code from Saturday station users.
  - Work is ongoing with Visit York for a poster campaign for York Station and other key stations further north.
  - The Street Angels have agreed to deploy 4 volunteers from 4pm-10pm on Saturdays when resources allow and to provide bottles of water at the railway station.
  - Pub Watch have arranged a meeting of their members to encourage pubs to take a consistent approach to the times they employ door-staff.
  - Colleagues in Cleveland Police are due to attend the next meeting to assess how they might be able to support our work when travellers begin their train journey to York.
  - Local train operating companies have recently met in York and decided to approach the Department of Transport to propose the increase of ticket prices.

# 6.4 Street Angels and Night Bus

- 6.41 The Street Angels have committed to deploying their Night Bus each Saturday and Race Night throughout the summer. The bus offers a place of safety for those who are feeling worse for wear as a result of excess alcohol.
- 6.42 The Street Angels offer assurance and provide water, warm blankets, somewhere to sleep off the effects of alcohol and hot drinks. Anyone who is

- more seriously ill is referred to the Yorkshire Ambulance Service. Streamline taxis will also pick up from the Night Bus to take people home once they have been assessed as fit to travel.
- 6.43 Two Street Angel Volunteers staff the bus and 3-4 volunteers will walk round the city to offer assistance elsewhere.
- 6.44 Through AVANTE, both universities have said that they will refer students looking for volunteering opportunities to the Street Angels, who will also have a presence at their volunteering fairs. Increased volunteers will mean increased deployment of the bus.

# 6.5 Under-age Sales

6.51 All City of York Council Test Purchase operations must now be intelligence-led. Through the group it has been possible to improve communication between CYC Trading Standards and North Yorkshire Police. This aims to increase the amount of intelligence officers are able to provide and thereby increasing the number of test purchase operations taking place.

#### 7.0 NEW INITIATIVES

# 7.1 Drink Banning Orders (DBO's)

- 7.11 Safer York Partnership is currently exploring the possibility of introducing Drink Banning Orders to the city. DBO's were piloted in 25 local justice areas from 2010, not including York or North Yorkshire. North Yorkshire Police are currently investigating whether they can now be used here.
- 7.12 DBO's can be sought on application or on conviction (similar to ASBO's and CRASBO's) and can be imposed for a minimum of 2 months and a maximum of 2 years. They are able to prevent an individual from entering specified on or off-licensed premises or geographic areas.
- 7.13 They are mainly aimed at those who commit anti-social behaviour, disorder assault or criminal damage. They are not appropriate for use with those individuals who are alcohol or drug dependent.
- 7.14 Approved courses also run alongside DBO's to encourage individuals to address their alcohol misuse. They are offered to all DBO recipients on a voluntary basis, but attendance on such a course has the potential to reduce the length of the Order.

# 7.2 'Keys, Money, Phone, Plans to Get Home' Campaign

7.21 This slogan has been 'borrowed' from Northumbria Constabulary and will be used as a bus advertising campaign, and for posters and flyers. See Annex 4.

# 7.3 Intervention Work

7.31 Work is ongoing to look at two separate intervention initiatives for those whose A&E attendance is alcohol-related or for those who have been arrested for alcohol-related offences where no victim is involved (i.e. disorder, criminal damage)

# 8.0 ASSISTANCE OF THE OVERVIEW & SCRUTINY COMMITTEE

- 8.1 Partners have expressed concern at the growing number of off-licensed premises within the city centre. It is felt that the potential impact of a large number of on and off-licensed premises upon crime and disorder should be taken into account when considering our aspirations for the makeup of the city centre.
- 8.2 It is also felt that there needs to be improved coordination between the Planning and Licensing departments which operate under completely separate statutory regimes.
- 8.21 Improved co-ordination would allow for a more joined-up approach to the consideration of the impact of on and off-licensed premises within a geographic area. It would also resolve some issues at operational level whereby premises can be granted conflicting hours of operation within their Planning permission and their premises licence.

Statutory guidance advises that:

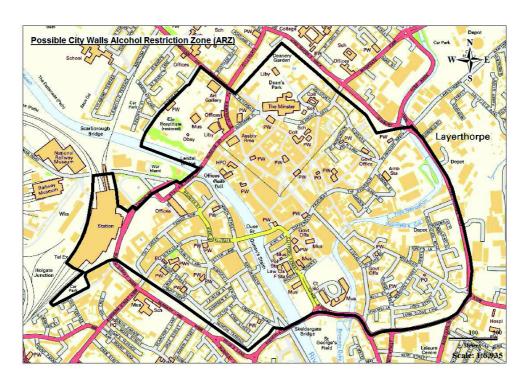
'Proper integration should be assured by licensing committees, where appropriate, providing regular reports to the Planning committee on the situation regarding licensed premises in the area, including the general impact on crime and disorder. This would enable Planning committee to have regard to such matters when making decisions and avoid any necessary over-lap. A planning authority may also make representations as a responsible authority as long as they relate to the licensing objectives'

#### **Author**

Tanya Lyon Crime Reduction Manager/Chairperson of AVANTE Task Group Safer York Partnership 16<sup>th</sup> August 2013

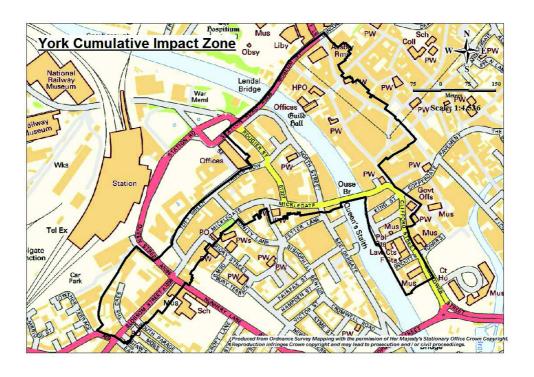
ANNEX 1

Map of Proposed Alcohol Restriction Zone (ARZ)



ANNEX 2

Map of Existing Cumulative Impact Zone (CIZ)



# Please Respect

Thank you for visiting York







# We hope you enjoy the time you spend in our beautiful city.

We are very proud that York is one of the safest cities in the country and we want to ensure that it feels this way for residents and visitors alike

Please could you help us achieve this by respecting the following:

# on Safe

Please think about how much you drink and how this might affect you. Drinking to excess can lead to people putting themselves in risky or harmful situations.

If you arrive in a group look out for each other, particularly anyone who you feel might be overdoing it. We want your journey home to be as pleasant as the one you arrived on.

# Keep Control

our Cit

Saturday aftemoon is a popular time for families to visit York. Rowdy, drunken behaviour can be intimidating. It also frightens and upsets children.

Please think about how your behaviour might make others feel; particularly in busy, confined spaces such as on the train and in popular tourist/shopping areas.

# p it Clean

Respect York's historic streets and other people's property. People choose to visit York because of its beautiful environment. Please help us to keep it that way.

# Keep Smiling

York is a happy, welcoming city. Please enjoy yourself and share this enjoyment with others around you.

# Keep Coming Back

We really value our visitors and want to make your time in York as enjoyable as possible. Please keep coming back!

# ANNEX

**ANNEX 4** 

# KEYS MONEY PHONE

PLANS TO GET HOME

Planning a Night Out? Plan to Stay Safe.



- Plan in advance how you're going to get home safely
- Stick with your friends and look out for each other
- Arrange a safe meeting place in case you get separated
- Stash some cash in case you lose your purse
- Know your limits and always stay in control
- Store an ICE (in case of emergency) number in your phone





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# **Community Safety Overview and Scrutiny Committee**

10<sup>th</sup> September 2013

Report of the Director for Communities and Neighbourhoods, and the Director of City and Environmental Services

# **Quarter 1 Finance and Performance Update for Environmental Services and Public Protection**

# Summary

1. The purpose of this report is to provide an update on financial performance for Environmental Services and Public Protection.

# **Financial Performance Analysis**

# Finance - Forecast outturn - Monitor 1

2. The services that relate to Community and Safety Overview and Scrutiny Committee cross two Directorates (City and Environmental Services and Communities and Neighbourhoods). Service Plan variations which relate to services within this scrutiny are shown below:

	Net		Variance
	Budget	Outturn	
	£'000	£'000	£'000
CES Directorate (Extract)			
Highways, Waste and Fleet	10,484	11,432	+948
CANS Directorate (Extract)			
Smarter York	3,094	3,260	+166
Communities & Equalities	1,225	1,225	0
Parking Services	1,453	1,584	+131
Public Protection	-187	-296	-109
Safer York Partnership	169	169	0
CANS Directorate (Extract)	5,754	5,942	+188

Note: '+' indicates an increase in expenditure or shortfall in income '-' indicates a reduction in expenditure or increase in income

3. Details of the main variations by service plan are detailed in the following paragraphs.

# Highways, Waste and Fleet (£+948k)

- 4. A number of pressures exist across the Highways, Waste & Fleet service plan (£948k). The major reason for the shortfall is due to delays in implementing the savings surrounding Waste Services (£405k). Significant savings relating to round rationalisation, changes to operations at Household Waste sites, changes to garden waste and new charges for replacement bins were agreed in the last budget. These have now either been implemented or in the process of implementation however later in the year than initially required. There also remains a shortfall in Commercial Waste income of £104k despite £100k growth in the 2013-14 budget. This is due to a reducing customer base as the Council is often priced higher than its competition. Savings from previous years (£227k), including those related to agency staff and terms and conditions, continue to cause a budget problem however the position has improved and work is ongoing to mitigate this further.
- 5. Work is ongoing to deliver these savings, however it is acknowledged that they will not be fully delivered in this financial year and in the meantime compensatory savings are being sought across the directorate. The reported overspend at Monitor 1 across the CES directorate is £523k.

# Communities and Neighbourhoods (£+188k)

- 6. There is currently a forecast overspend of £166k on Smarter York, mainly due to one off redundancy costs and one off overspends on staff costs due to the delay in implementation of the new structure.
- 7. There is a forecast overspend of £131k within Parking Services due to an £83k shortfall of income from Penalty Charge Notices and £40k one off redundancy costs.
- 8. The services within public protection are forecast to underspend by £109k. This is primarily due to additional income across the services notably Registrars (£26k) and Bereavement Services (£52k). There is also a projected underspend of £29k within Environmental Health and Trading Standards due to holding staffing vacancies.

# Consultation

9. This paper is an information report for Members and therefore no consultation has been undertaken regarding its contents.

# **Corporate Priorities**

10. Reporting on Financial Performance supports the Corporate Theme of 'Core Capabilities.

# **Implications**

- Financial Considered as part of this report
- Human Resources (HR) N/A
- Equalities N/A
- Legal N/A
- Crime and Disorder N/A
- Information Technology (IT) N/A
- Property N/A
- Risk Management N/A

# Conclusion

11. This report provides an update on quarter 1 financial performance.

# Recommendations

12. The Scrutiny Committee is asked to note the financial position of the portfolio.

Reason: In accordance with budgetary and performance

monitoring procedures.

# **Contact Details**

Author: Chief Officers responsible for the report:

Patrick Looker Finance Manager

Tel: 551633

Sally Burns

**Director of Communities and Neighbourhoods** 

**Darren Richardson** 

**Director of City and Environmental Services** 

Report Approved X Date 29<sup>th</sup> August 2013

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# **Domestic Violence Report**

# A Brief History

Prior to 2004 there had been very little strategic direction tackling Domestic Abuse. Intervention by individual agencies usually meant working in isolation. Protocols to tackle and work together on issues of domestic abuse were non existent.

Data was none existent until 2005. Figures revealed from the Police system a serious repeat victim/incident rate of 59%, 14% over the national average at the time.

A Common Risk Assessment was not being used, making situations very difficult with different agencies thresholds for intervention.

The Police did not have specialist units to deal with Domestic Violence, it was felt that Domestic Violence was everyone's responsibility within the Police which simply meant lack of ownership and specialism.

In 2005 a review was undertaken by City of York Safeguarding Children's board (Then known as the ACPC) looking at York specifically around services for victims of domestic abuse. The DVC (Domestic Violence Coordinator) was part of the review group and was responsible for carrying out focus groups with victims, children and practitioners in York.

# Taken from the Common Cause executive summary available <a href="http://saferchildrenyork.org.uk/images/stories/common\_cause">http://saferchildrenyork.org.uk/images/stories/common\_causee</a> executive summary.pdf

The establishment of the role of Domestic Violence Coordinator in 2004 has proved invaluable in promoting the domestic abuse agenda across York and Selby agencies and in the development of interagency practice. The lead taken by the coordinator in, improving domestic abuse practice by the Police, the educational work with school children, the promotion of interagency working identifying and responding to high risk and persistent perpetrators, demonstrates what can be achieved when there is a commitment to promoting change'.

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2007 – 2010 The DVC's followed the National Domestic Violence plan from the Home Office and the LGA's performance indicators NI32 and NI34.

2009-2013 DVC's are working locally to achieve the actions highlighted in the 2<sup>nd</sup> York and North Yorkshire Domestic Abuse strategy (Draft Plan attached)

# What has been achieved?

- Quality Assured MARAC's (Multi Agency Risk Assessment Conferences) A forum for sharing information of Domestic Abuse cases based on a common risk assessment used by all agencies signed up to the process.
- SDVC (Specialist Domestic Violence Courts) Funding was applied for in 2007 by the DVC. The Home office/MOJ accepted our bid and the DVC commenced coordination. Our SDVC received accreditation along with Scarborough in 2008. York has been seen as best practice in how the court operates.
- Data is supplied on a monthly and quarterly basis from Police and the Local Specialist Service IDAS.
- IDVA's (Independent Domestic Abuse Advisers) Linked to the SDVC's above provide immediate help to victims following a victims complaint, The IDVA is involved through the whole Court process and is located in an office off Court 1 with separate victim access, the courts have to be commended on their commitment.
- Multi Agency Trained IDVA's, Our local Domestic Abuse service now have trained IDVA's to take referrals from court once the criminal proceeding have ended.
- Education An education guidance booklet was created for schools, and a new draft has been sent to education for roll out in October.
- The York Domestic Abuse Forum has 54 members and is well attended by a variety of agencies.
- Making Safe scheme The scheme originated in Scarborough and received a Butler Trust Award, it now operates across the County. The scheme is a victim

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focussed initiative, primarily engaging the perpetrator and if required removing the perpetrator into temporary accommodation offering support on the five outcomes (Supporting People), Employment needs and life skills and addressing the offending behaviour.

- Handyman service A service to secure victims homes has been funded for the last 8 years to ensure safety and protection to victims and their family.
- Respect Programme A selection of professionals from York who work directly with young people who are starting to use violence at home, in relationships and with peers have received training to deliver a programme. Funding was granted by the Risk and Resilience network (Amanda Gaines)
- MARAC briefings via the York and North Yorkshire Safeguarding Boards is now a recognised rolling programme and delivered by the DVC.
- The DVC also trains with North Yorkshire Police training department, training specialist areas, student officers and custody staff.

A copy of the Draft Action Plan for this year is attached and includes future work.

#### Annexes

Annex A – Action Plan

Annex B – Co-ordinator work and outcomes

Annex C – Outreach referrals

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# **DOMESTIC ABUSE JCG ACTION PLAN 2013 to 2014**

National Indicator: Reduce Incidence of domestic violence PCC Goals  Reduce harm Put People First Deliver more with less Ensure that we are 'fit for the future' Drive Justice Police UK Health and wellbeing board	Strategic Priorities (North Yorkshire & York Domestic Abuse Strategy)  • Victims/Survivors of Domestic Abuse  • Children & Young People (CYP)  • Perpetrators  • Training  • Organisations & Agencies that resource Domestic Abuse Services			
Actions 2013-2014	Associated Goals	Lead	Reporting	
Multi-agency Risk Assessment Conference (MARAC)				
<ul> <li>Revise and deliver MARAC protocol 2013</li> <li>Monitoring Framework: MARACS – attendance, target for repeats, gaps in awareness, communication, links to safeguarding agencies.</li> <li>Improve data sharing and delivery of evidenced recommendations for service improvement.</li> <li>All areas to undertake and implement actions from CAADA self-assessment process</li> <li>Deliver LDVC communication plan including continued awareness raising activities</li> </ul>	Reduce Harm Ensure fit for future Put people first	MARAC Steering group/LDVC's	CAADA Quarterly Reports  MARAC co-ordinator quarterly	
<ul> <li>2. Domestic Homicide Reviews</li> <li>Develop and implement Local Practice Toolkit</li> <li>Develop and roll out IMR training</li> <li>Costing's review and agreed funding formulae</li> <li>Lessons learnt exercise 2013</li> </ul>	Drive Justice	NYCC / LDVC's		

3.	Victims			
•	Development of guidance for non-specialist organisations to increase awareness and referrals:-victim support agencies  Deliver LDVC Communication Plan including; Guidance/leaflets/posters developed within local areas. Specific to local needs, Educate agencies about issues/safety of people moving because of forced marriage, Increase awareness of the impact of technology positive and negative.  Identify gaps in service for hidden abuse victims and look to establish/access appropriate services and/or support networks Develop and deliver directory of services (by age and presenting need).  Improve Data analysis to inform Local Domestic Abuse Forums' approach to targeting minority/hard to reach groups.	Reduce harm Put people first  Drive Justice  Reduce Harm Put people first Drive Justice	LDVC's	Service referral data
•	Deliver North Yorkshire & York Domestic Abuse Commissioning Strategy Implementation Plan Develop opportunities for services to work with young people affected by domestic abuse Deliver guidance and procedures on Domestic Abuse and Vulnerable Adults.  Assist services understanding and implementing revised definition of Domestic Abuse.  Engage with youth services  Analyse the impact of benefit changes to children & families via troubled families agenda & those coming to notice	Reduce Harm Put people first  Fit for future Reducing Harm More for less	DAC'S – quarterly report	Implementation Plan Update

4. Children 9 Young Poople	Reduce harm Put people first Drive justice	Safeguarding adults DAC	
<ul> <li>4. Children &amp; Young People</li> <li>Increase engagement with service users to develop good quality, equitable services including engagement with children's homes, residential schools, youth offending teams/ targeted youth, foster carers</li> <li>Engagement of service users via user involvement groups</li> <li>Implement the Quality Assessment Framework for services for Children and Young People.</li> <li>Develop opportunities for services to work with young people affected by domestic abuse</li> <li>Look at and expand support services to address needs of young people who historically experienced Domestic Abuse but now may become perpetrators. (male as perpetrators, females – expectations, self-esteem etc.)</li> <li>Delivery of recommendations from the NYP Problem Profile Domestic Abuse Children and Young People February 2013 including; Development of an initiative to increase awareness of familial abuse, establish a telephone helpline number specifically for those subject of teenage relationship abuse.</li> </ul>	Reduce harm Put people first Deliver more with less Fit for the future Drive justice	NYCC D A Officer/DVC's Healthy Relationship Task Group  Local DAC's	Quarterly data report CYPS

		-	
Promotion of Expect Respect across all schools			
<ul> <li>Deliver Healthy Relationship task group Action Plan including;</li> <li>Embed Expect Respect within school curriculum and guidance</li> <li>Deliver guidance and procedures to all schools correlated to Local Awareness Raising Campaigns and plans</li> <li>Raise awareness of DA &amp; abusive behaviour among</li> </ul>	Reduce harm Put people first		
<ul> <li>Raise awareness of DA &amp; abusive behaviour among teenagers &amp; young people.</li> </ul>	Drive justice		
<ul> <li>Increase Targeted Campaigns;</li> <li>Schools</li> <li>Awareness of HotSpot Areas</li> <li>Champions Scheme</li> </ul>			
5. Perpetrators			
<ul> <li>Deliver the recommendations of University of Wales Making Safe Evaluation</li> <li>Longitudinal study; actions of perpetrators following intervention.</li> <li>Increase the service provided by Making Safe workers (inc. re-</li> </ul>	Reduce harm Put people first Drive Justice	Making Safe Steering Group	Outcome data Temporary Accommodation reports
offending)			
Develop offender programme based on Building Better Relationships.			
Local evaluation of Making Safe Scheme including TecSOS pilot	Deliver more with less Fit for the future Needs to mirror making	Local DAC's	
Develop a robust data set and monitoring requirements.	safe action pan		

•	Investigate specialist programmes for working with female perpetrators; Female TTG, Women's Community project – Through the Gate catalyst project  Develop knowledge and guidance on working with serial perpetrators	Reduce harm Put people first Drive Justice	Making Safe Steering Group/ Probation
6.7	<b>Fraining</b>		
•	Implementation North Yorkshire Domestic Abuse Training Strategy.  Embed and mainstream Champions Scheme Make links and embed domestic abuse training with Adult Services.	Reduce harm Put people first Deliver more with less Fit for the future Drive justice Police UK Deliver more with less	DA Officer/Local DAC's  Local DAC's
6.	Data		
•	Deliver consistent multi-agency data reports to influence practice.	Data	Police

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# YORK & SELBY DV CO-ORDINATOR

Task	Detail	Outcomes
Regular meeting attendance	Attendance at regular local meetings eg Homelessness Forum, Police Tasking Making Safe, Domestic Abuse Forum, Safeguarding & Health and Wellbeing	<ul> <li>Co-ordinated approach to DV across the City and Selby District</li> <li>Sharing of good practice</li> <li>Ensures DV co-ordinator well sighted on mainstreamed activity within relevant agencies that impacts on DV</li> </ul>
Ad Hoc Meeting Attendance	Includes local and national events relevant to DV	<ul> <li>Ensures national good practice is captured &amp; disseminated locally</li> <li>Drives active and focused participation by local agencies on issues relating to DV</li> <li>Facilitates networking between professionals engaged in DV that can be translated into better quality support for victims locally</li> </ul>
Raising Awareness	Development of information packs and delivery of briefings	<ul> <li>Ensures quality of understanding amongst professionals dealing with DV or issues which impact on DV</li> <li>Increased awareness amongst professionals who</li> </ul>

		come into contact with possible victims of DV  • Consistency of quality of service delivery to victims
DV Specific Events	Including Hidden Crime events held in York and stakeholder events to inform strategy development	<ul> <li>Increased opportunity to network and share information between professionals</li> <li>Better understanding of issues from the perspective of the victim that can be used to enhance service delivery</li> <li>Ensures multi-agency participation in strategy development</li> </ul>
County Meetings/Strategic Groups	York and North Yorkshire JCG, Making Safe and MARAC, CSP Boards, Commissioning strategy group, Safeguarding Boards (York & North Yorks)	<ul> <li>County/Unitary agreed strategy is translated to local action plans</li> <li>Corporate approach to DV across County and City</li> <li>Efficiencies are made through joint approach between city and county</li> </ul>
Projects and Operations	Development of projects and initiatives outlined in local action plans to improve services and support for victims and perpetrators of DV	<ul> <li>Community awareness of DV is raised</li> <li>Services to victims are enhanced</li> </ul>

		<ul> <li>Training and education programmes ensure young people are aware of DV issues</li> <li>Information and awareness of how to report and seek support is provided for victims</li> <li>Quality of service to victims is improved</li> </ul>
MARAC	Achievement of accreditation, local management of MARAC process, development of initiatives to address offending behaviour and provide resettlement packages	<ul> <li>Local MARAC processes are effective</li> <li>Packages of resettlement and support are available to offenders</li> <li>High risk cases are managed and support provided to victims and their families</li> <li>Quality of local MARAC process is maintained to a high standard</li> </ul>
Training/Advice/presentations	Delivery of training events, input to third party training, advice to other police forces and sharing of good practice developed in York & North Yorkshire	<ul> <li>Good practice is shared</li> <li>Professionals understanding and awareness of DV is raised</li> <li>Front line staff are aware of DV and able to signpost to</li> </ul>

		support services  Risk is reduced through enhanced awareness amongst agencies working with potential victims/perpetrators
Funding	Bidding for available funding sources, securing funding locally to maintain essential services	<ul> <li>Services at risk due to funding shortfall can be maintained</li> <li>Additional delivery is achieved through the receipt of funding (national and local)</li> <li>Quality of local services can be maintained</li> </ul>
Operational work	Management and analysis of local DV data, development of local services and coordination of partners to deliver a quality local service	<ul> <li>Quality of local service to victims is maintained and developed</li> <li>Interventions are intelligence led</li> <li>Victims and perpetrators receive co-ordinated support from agencies</li> <li>A single point of contact is available to work across all agencies (public and voluntary)</li> </ul>
Self Development	Continued training and attendance at national events	<ul> <li>Identification of good practice to disseminate</li> </ul>

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locally
Local service improvement
Knowledge and expertise of
co-ordinator is expanded to
drive improvements to local
service delivery

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# IDAS – Craven, Harrogate, York, Hambleton & Richmondshire & Selby Outreach Referral Report: July 2013

# 1. Referrals received

#### 1.1 Craven

Outreach Worker	Total Number Received	No of re-referrals
TOTAL	17	3

#### 1.2 Harrogate

Outreach Worker	Total Number Received	No of re-referrals
TOTAL	33	10

# 1.3 York

Outreach Worker	Total Number Received	No of re-referrals
TOTAL	55	16

#### 1.4 Hambleton & Richmondshire

Outreach Worker	Total Number Received	No of re-referrals
TOTAL	25	7

# 1.5 Selby

Outreach Worker	Total Number Received	No of re-referrals
TOTAL	30	4

# 2. Source of referrals

Source of referral	Craven Outreach	Harrogate Outreach	York Outreach	Hambleton & Richmondshire Outreach	Selby Outreach	Total
Adult social care	1			1		2
CAB			1			1
Children Services / Social Care	1	1	3	3	2	10
Children's Centre		2	2		2	6
Counsellor				1		1
District Council	1					1
Drug/Alcohol					2	2
Service						
Foundation				1		1
Helpline		1				1
Housing						
IDAS / internal	1	1	1	1		4
IDVA		3	3			6
ISVA					1	1
Mental Health Team	1		1	1		3
Parent Support Advisor	1					1
Police	7	15	25	14	15	76
Prison			2			2

Probation	1		1	1		3
Scarborough DAS			1			1
School					1	1
Selby Abbey					1	1
Self	3	9	10	2	5	29
Solicitor			2			2
Tenancy			1			1
Enforcement						
Officer						
Unknown			1		1	2
York Housing			1			1
Association						
Youth Justice		1				1
Service						

# 3. Area

# 1.1 Craven

Area	
North – Ingleton	2
East – Grassington	1
South – Crosshills	4
West – Settle	1
Central – Skipton	9

# 1.2 Harrogate

1.2 Harrogate	
Area	
Central – Harrogate	15
Boroughbridge	2
Dishforth	1
Minskip	1
Otley	1
Pateley Bridge	1
Ripon	9
Spofforth	1
Unknown	1
Whixley	1

# 1.3 York

Area	
Acomb	13
Askham Richard	2
Bell farm	1
Chapelfields	1
Clifton	4
Copmanthorpe	1
Dringhouses	2
Foxwood	1
Fulford	2
Haxby	1
Heworth	4

Holgate	3
Huntington	2
Layerthorpe	1
Malton	1
Murton	1
Nether Poppleton	1
Osbaldwick	1
Rufforth	1
Skelton	1
South Bank	1
Strensall	1
Tang Hall	1
Unknown	5
Wombleton	1
York Central	2

# 1.4 Hambleton & Richmondshire

Area	
Bedale	3
Brompton on Swale	1
Easingwold	1
Great Ayton	1
Ingleby Arncliffe	1
Northallerton	9
Richmond	3
Shipton by beningbrough	1
Stillington	1
Thirsk	4

# 1.5 Selby

1.3 3Clby	
Area	
Balne	1
Bryam	2
Eggborough	1
Hambleton	1
Hemingbrough	1
Monk Fryston	
Ricall	1
Selby	17
Sherburn in elmet	2
Unknown	2
Whitley	1
Womersley	1

# 4. Number of children at home

Craven	Harrogate	York	Hambleton &	Selby	Total
Outreach	Outreach	Outreach	Richmondshire	Outreach	
			Outreach		
7 & 1	41	70 & 5	15 & 1	43 & 3	176 & 10
pregnant		pregnant	pregnant	pregnant	pregnant
woman		women	women	women	women

# 5. Making Safe – Number of client whereby partner has been referred to Foundation

Craven Outreach	Harrogate Outreach	York Outreach	Hambleton & Richmondshire Outreach	Selby Outreach	Total
0	0	0	0	1	1

# 6. Waiting list

Craven Outreach	Harrogate Outreach	York Outreach	Hambleton & Richmondshire Outreach	Selby Outreach	Total
0	0	20	0	0	20

# 7. IDVA Cases

	Craven (Rachel)	Harrogate (Alisha)	Selby (Kate)	Total
Number received	2	9	3	14
Closed cases	0	10	4	14
Open cases	7	24	11	42

# 8. ISVA Cases

	Sharon	Denise
Number received	7	1
Closed cases	3	0
Open cases	42	4

# Community Safety Overview & Scrutiny Committee – Workplan 2013-14

Dates	Work Programme
5 June 2013 @ 5pm	<ol> <li>Introductory Presentations on Suggested Scrutiny Topics for Review in this Municipal Year:         <ul> <li>i) Restorative Justice – to look at the work of the Youth Offending Team and SYP</li> <li>ii) Tenancy Enforcement – to look at tenancy related issues affected by the relationship between mental health, and ASB and other crime.</li> <li>iii) CCTV - to understand any changes/developments in service provision as a result of the move to West Offices and the introduction of the new technologies.</li> </ul> </li> <li>Workplan</li> </ol>
22 July 2013 @5:30pm	<ol> <li>Attendance of Cabinet Member for Crime &amp; Stronger Communities – discussion re priorities &amp; challenges</li> <li>Safer York Partnership Bi-Annual Performance Report (Ian Cunningham)</li> <li>CYC Year End Financial &amp; Performance Monitoring Report (Patrick Looker)</li> <li>Workplan</li> </ol>
10 Sept 2013 @ 5:30pm	<ol> <li>Attendance of Police Commissioner (Julia Mulligan) Unable to attend – deferred to following meeting</li> <li>Report on the work of AVANTE (Alcohol, Violence &amp; Night-time Economy) (Tanya Lyon SYP)</li> <li>CYC First Qtr Finance &amp; Performance Monitoring Report (Patrick Looker)</li> <li>Report on Domestic Violence (Joanne Beilby NYPS).</li> <li>Night-time Economy Scrutiny Review – Briefing on other related issues for possible scrutiny review</li> <li>Workplan inc. verbal update on A-boards Scrutiny Review</li> </ol>
12 Nov 2013 @ 5:30pm	<ol> <li>Attendance of Police Commissioner (Julia Mulligan) – deferred from previous meeting (awaiting confirmation)</li> <li>Attendance of York &amp; North Yorkshire Fire &amp; Rescue Service</li> <li>Update on implementation of recommendations from previously completed scrutiny reviews</li> <li>Verbal Update on Ongoing Scrutiny Reviews</li> <li>Workplan</li> </ol>
14 January 2014 @ 5:30pm	<ol> <li>CYC Second Qtr Finance &amp; Performance Monitoring Report</li> <li>Scrutiny Review No.2 – Interim Report</li> <li>Safer York Partnership Bi-Annual Performance Report (Ian Cunningham)</li> <li>Workplan &amp; Verbal Update on scrutiny review No.1</li> </ol>

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# Community Safety Overview & Scrutiny Committee – Workplan 2013-14

11 March 2014	1. Attendance of Probation Service
@ 5:30pm	2. CYC Third Qtr Finance & Performance Monitoring Report
	3. Scrutiny Topic No.1 – Draft Final Report
	4. Workplan & Verbal Update on Scrutiny Review No.2
22 April 2014	1. Attendance of Cabinet Member for Environmental Services - discussion re priorities & challenges 2014/15
	2. Police & Crime Panel Workplan 2014-2015 – Attendance of PCP Support Officer & CYC Panel Members
	3. Scrutiny Topic No.2 – Draft Final Report
	4. Draft Workplan for 2014/15 – Discussion re Possible Topics for Scrutiny Review in coming Year